

## IV

(Notices)

## NOTICES FROM EUROPEAN UNION INSTITUTIONS, BODIES, OFFICES AND AGENCIES

## EUROPEAN COMMISSION

**Commission communication in the framework of the implementation of the Directive 97/67/EC of the European Parliament and of the Council of 15 December 1997 on common rules for the development of the internal market of Community postal services and the improvement of quality of service***(Publication of titles and references of technical standards within the meaning of Article 20 of the Directive)***(Text with EEA relevance)**

(2015/C 159/01)

ESO <sup>(1)</sup>	Reference and title of the standard (and reference document)
(1)	(2)
CEN	EN 13619:2002 Postal services — Mail item processing — Optical characteristics for processing letters
CEN	EN 13724:2013 Postal services — Apertures of private letter boxes and letter plates — Requirements and test methods
CEN	EN 13850:2012 Postal Services — Quality of Services — Measurement of the transit time of end-to-end services for single piece priority mail and first class mail
CEN	EN 14012:2008 Postal services — Quality of service — Complaints handling principles
CEN	EN 14142-1:2011 Postal services — Address databases — Part 1: Components of postal addresses
CEN	EN 14508:2003+A1:2007 Postal services — Quality of service — Measurement of the transit time of end-to-end services for single piece non-priority mail and second class mail
CEN	EN 14534:2003+A1:2007 Postal services — Quality of service — Measurement of the transit time of end-to-end services for bulk mail
CEN	EN 14615:2005 Postal services — Digital postage marks — Applications, security and design

<sup>(1)</sup> ESO: European standardisation organisation:— CEN: Avenue Marnix 17, B-1000, Brussels, Tel. +32 2 5500811; fax +32 2 5500819 (<http://www.cen.eu>)— CENELEC: Avenue Marnix 17, B-1000, Brussels, Tel. +32 2 5196871; fax +32 2 5196919 (<http://www.cenelec.eu>)— ETSI: 650, route des Lucioles, F-06921 Sophia Antipolis, Tel. +33 492 944200; fax +33 493 654716, (<http://www.etsi.eu>)

## NOTE:

- Any information concerning the availability of the standards can be obtained either from the European standardisation organisations or from the national standardisation bodies the list of which is published in the *Official Journal of the European Union* according to Article 27 of the Regulation (EU) No 1025/2012 <sup>(1)</sup>.
  - Standards are adopted by the European standardisation organisations in English (CEN and Cenelec also publish in French and German). Subsequently, the titles of the standards are translated into all other required official languages of the European Union by the national standardisation bodies. The European Commission is not responsible for the correctness of the titles which have been presented for publication in the Official Journal.
  - References to Corrigenda ‘.../AC:YYYY’ are published for information only. A Corrigendum removes printing, linguistic or similar errors from the text of a standard and may relate to one or more language versions (English, French and/or German) of a standard as adopted by a European standardisation organisation.
  - Publication of the references in the *Official Journal of the European Union* does not imply that the standards are available in all the official languages of the European Union.
  - This list replaces all the previous lists published in the *Official Journal of the European Union*. The European Commission ensures the updating of this list.
  - More information about harmonised standards and other European standards on the Internet at:  
[http://ec.europa.eu/growth/single-market/european-standards/harmonised-standards/index\\_en.htm](http://ec.europa.eu/growth/single-market/european-standards/harmonised-standards/index_en.htm)
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<sup>(1)</sup> OJ L 316, 14.11.2012, p. 12.